**PPG Meeting 12th November 23rd 2018 – Halling Surgery**

**Attended**: Dr Malladi, Kim Stoner, and 9 registered patients.

**Speaker:** Dr Malladi

**Minutes:** Kim Stoner

Dr Malladi opened the meeting, thanking everyone for attending. He also thanked the patients for their hard work with the door to door knock with the petition.

Dr Malladi informed that the boundary had been changed. We have just over 6000 patients registered. The growth in list is starting to stabilize. However, it is necessary to keep a watch on Holborough Lakes as this development has been expanding.

Dr Malladi announced that approval for funding for a loft conversion within the surgery has been granted.

Changes to the surgery would be:

* All notes to be moved upstairs in loft space.
* There will be an extra clinical room.
* More reception office space.

Work is due to start 7th January 2019 for approximately 8 weeks. The builders will set up a work camp in the garden space behind the surgery and access the loft area from the back garden. This will not cause much disruption to the Surgery as most work will be carried out through the roof space. Any potentially disruptive work will be carried out in the evenings and during the weekends. Builders will require 2 spaces in the car park.

Suggestions made to inform Patients of the work:

* Halling View
* Simply Halling Facebook
* Notices.
* Word of mouth.

Dr Malladi informed the group that on Monday evenings, the waiting room at Halling has been quite busy with patients. In order to manage patient needs he has agreed to place one Doctor at Cuxton on a Monday evening. This is a temporary arrangement and will be reassessed once the flu clinics are completed for this year. He apologised for the lack of Healthcare assistant appointments whilst these flu clinics are in progress.

A patient discussed that at the Parish Council Meeting, St Andrews residence had been inquiring about a Medical Centre on their site. Dr Malladi confirmed that Medway CCG had no plans for this.

A patient asked if the surgery was responsible for St Peters Village – Dr Malladi confirmed that we were not responsible for this area.

Dr Malladi informed the group that the current wait time to see a Doctor for a routine appointment was less than 1 week. He introduced Joanne Coomb, the Practice Nurse who had been recently appointed. Joanne has expertise in Asthma, COPD and diabetes and is able to carry out all nursing duties.

Dr Malladi apologised for not being able to see many patients as in the past, as he has had to oversee all clinical and administrative duties in the surgery.

He updated the meeting of the Doctors currently employed by the surgery.

Dr Gardiner and Dr Gurung – both part time Doctors.

Locum doctors are being used to make up for the short-fall.

He explained the difficulties in recruiting.

Dr Malladi spoke about the new Rochester GP Hub. This is an 8am-8pm clinic open every day of the week. Patients would be seen by a GP for routine appointments. The appointments are booked through the surgery. With the patients’ consent they can access the patients’ records. The GP Hub can request tests but are currently unable to do referrals.

He reminded patients that when the surgery is closed, patients must telephone 111 for assistance.

Dr Malladi addressed the car parking issue and enquired regarding the use of the community centre car park. The patients in the group suggested that the matter be taken up with the Parish council or Community centre. At present staff are having to park their cars by the river side that can be accessed through Low Meadow.

Mr Badman, one of the PPG members expressed his surprise that there were no grumbles regarding the surgery from any of the patients during the time when signatures were being obtained from them for the petition.

The group agreed that meeting quarterly would be appropriate.

Next Meeting –February 2019.