**PPG Meeting 23rd July 2018 at Halling Community Centre**

**Attended**: Dr Malladi, Kim Stoner, and 42 registered patients.

**Speaker:** Dr Malladi and Mr Matthew Dale, Chairman

**Minutes:** Kim Stoner

Mr Dale opened the meeting, thanking everyone for attending. He explained that the petition had been signed by 683 people which is good but there are nearly 6000 patients registered at the surgery and more was needed.

Dr Malladi discussed his issues within the surgery for patients who had not attended the previous meeting.

* Increase in population.
* Neighbouring surgery issues
* Snodland is covered by us in our catchment area – a large number of dissatisfied patients registering to us.
* The practice had planned for the St Andrew’s Park development but not the wholesale shift of patients from Snodland Medical Practice and new Snodland residents choosing to register with Riverside.
* Parking issues.
* Running out of rooms.
* Difficulty in getting quality, long term doctors and staff
* We have complimentary reviews on NHS choices which encourages more patients to register with us from Snodland.

Dr Malladi informed patients that he had had confirmation from the authorities that Peters Village was not in our catchment area, so we would not be registering patients from that area.

Dr Malladi discussed his plan to make an application to Medway CCG to move our boundary to include Holborough Lakes but not the rest of Snodland. This would cost nothing and would allow manageable patient list growth. The most sensible boundary would be the end of Halling but this would be less likely to be accepted after consultation.

If the application is rejected, a list closure procedure may have to be considered. However, this would affect all new patients in Halling and Cuxton.

Suggestions were made as to how we could get more patients to sign, as not everyone has access to the internet or comes into the surgery.

* Possible leaflet drop (Councillor Matt Fearn doing his own soon perhaps could go out with that).
* Halling View newsletter
* Knocking on doors
* Petition in local shops, school and pubs.
* Slip on prescriptions at surgery (Kim informed that staff do ask patients to sign when collecting medication).

One patient had received confirmation that Strood had received a substantial amount of money from Redrow to improve their services.

Dr Malladi confirmed that there are no plans for a new medical centre to serve Halling and Cuxton.

A patient asked how much it would be for major work at the surgery. He discussed how Halling Parish council had received finances from the sale of the fire station and felt they should be supporting the surgery as it was a local service which is causing a village issue. Dr Malladi stated that this would not be an appropriate use of Parish Council funds . Chairman of Parish council said he would discuss at the next meeting, he would update Dr Malladi.

The practice had bid for some monies to increase space within the surgery but this would not solve the problem of list growth. There are currently 12000 patients registered at the Snodland surgery. If the current rate of registering to Riverside continues, the surgery will be overwhelmed.

**Actions:**

* Volunteers offered to do door to door knock.
* Petition to be signed by HALARA members, Maria will collect on Friday
* Posters to go in Parish council notice boards
* Copies of petitions to be put in two village shops, two pub and schools, if agreed.
* Leaflets to be designed and put through doors in the village.
* Dr Malladi will submit application to change the boundary by the end of the week.

Any other business: None

Everyone thanked Dr Malladi and staff for their outstanding service.